



# EC Cape Town: Comfort Dorp Street House

## DESCRIPTION OF LOCAL AREA

Dorp Street House is located in the heart of the CBD. It is within walking distance of well-known, trendy Long Street, which has restaurants, cafes, pubs and clubs. The house has a warm, welcoming feel to it and there is a living room that is quite cosy where students are able to relax, watch tv or play board games. There is a fully equipped kitchen to which students have access, and a restaurant onsite. The house is an ideal base from which you can experience Cape Town at its very best. The Company Gardens and the South African Museum are also just a few streets away and many other tourist attractions such as Table Mountain or the V&A Waterfront are also close by.

## DESCRIPTION OF ACCOMMODATION

The house has an antique theme to it, and the décor in the common areas will definitely make anyone feel quite nostalgic! There are 15 beds in total, made up of single and shared rooms. Each room has good lighting and a desk for studying. Some of the rooms lead out onto a balcony area where you can have a breath of fresh air or have a view of Table Mountain. Rooms and bed linen are changed weekly. There are shared bathrooms for students and each room also has a small basin for a quick wash. The house is deep cleaned twice per week, including all communal areas. Students are responsible for keeping their own space clean and tidy. Cleaning up is especially important after you have used the kitchen for cooking. Upon arrival, the house staff will show students to their rooms, hand over keys, provide the student with the house rules and show students how to get to the EC English school. The easiest way to get to school is by walking, as the accommodation is only 1km away.

*Images are for representation purpose only. Actual furnishings may differ from those shown. Amenities and services are subject to change. Please refer to <http://partners.ecenglish.com> for the most up to date factsheet. Information live on this site will supersede any information provided earlier.*

## ADDRESS

14 Dorp street,  
CBD, Cape Town,  
South Africa, 8001

## PHONE NUMBER

+27619606010

## EMERGENCY NUMBER

+27848866342

## ROOM TYPE

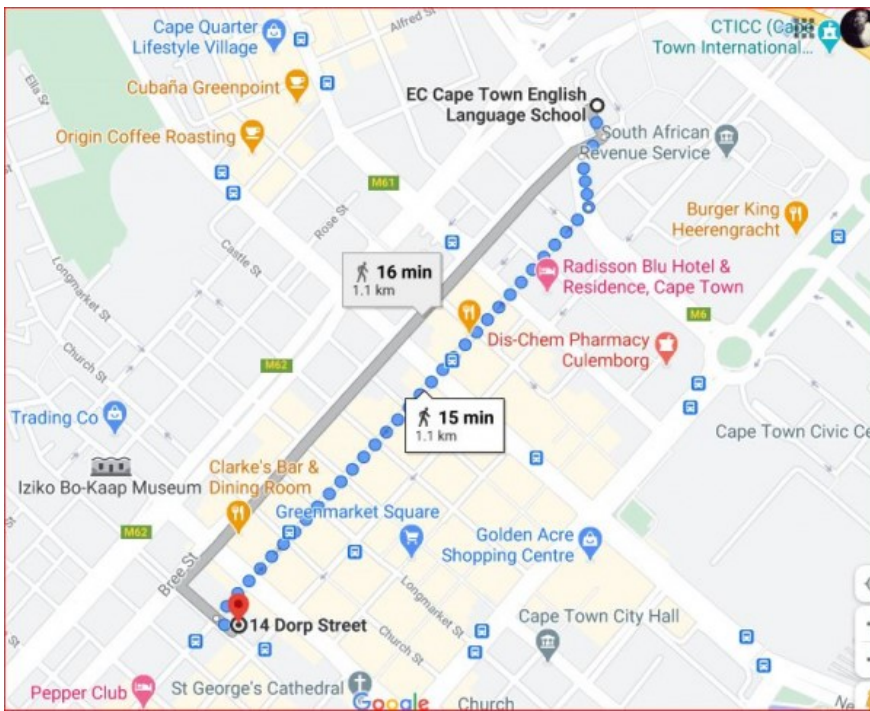
Single and Twin.  
Room size approx.4m x 4m  
(16m<sup>2</sup>)

## BATHROOM TYPE

Shared bathroom.  
Share ratio: 3 students per 1  
bathroom

## BOARD STATUS

Self-Catering



## ACCOMMODATION FEATURES

### Room Facilities



### Building Facilities

- Balcony
- BBQ
- Cleaning Service Provided
- Communal Kitchen
- Communal Lounge
- Free-Wifi
- Games Room
- Laundry Facilities
- Netflix
- Vending Machines Available

## ARRIVAL AND DEPARTURE

- **Arrival day:** Saturday (Sunday arrival is possible)  
**Check-in:** any time  
 Early Check-in is allowed  
 Late Check-in is not allowed. The students will be welcomed by the owner of the house.
- **Departure day:** Saturday  
**Check-out:** 10:00 am  
 Late Check-out is not allowed

## MISCELLANEOUS

- Twice a week deep cleaning service is provided for communal areas, and once a week for rooms. Free of charge. Students don't need to buy cleaning materials
- There is one washing machine on site, which is free to use 3 times per month for laundry not exceeding 30kg in total. There is no dryer
- Luggage drop-off is allowed. Student can leave luggage with the owner of the house until departure to the airport or if the student is going away for a tour
- Utility bills are included
- 24-Hours Security and CCTV on site - There are also street patrols
- Students must bring their own beach towels
- Kitchen utensils are provided
- Central heating is not installed but portable heaters and extra blankets are available on request, free of charge
- There are no safes. However, the owner has a big safe onsite if the student needs to lock anything away. They can also use their cupboard as each cupboard is able to lock
- The vending machine offers cold drinks and water only
- There is also a restaurant onsite-called the Persian Peacock
- Off street parking only
- There are loads of board games for students to use at any time

Accommodation amenities and features are subject to change



Scan QR code to view most up-to-date information

## JOURNEY TO SCHOOL

Walking distance by foot (1km) or, Uber

## CANCELLATION PRIOR TO ARRIVAL

Students cancelling or postponing 14 days or less prior to their accommodation dates will be charged a two-week accommodation fee at the rate quoted in the price list for the accommodation booked and the accommodation placement fee.

## CANCELLATION AFTER ARRIVAL

Students leaving their accommodation must give notice in writing 4 weeks prior to termination. If the 4-week notice period is not provided a cancellation fee equal to 4 weeks of the accommodation

## ARRIVAL PROCEDURES

The owner of the house meets and greets students. He shows them around the house, to their room, and hands over the keys. He shows students how to get to school one day before their course starts. He offers students sim cards and shows where to find the nearest ATM.

## AIRPORT PICK-UP

Arrival at Airport

*I want an EC airport transfer, can I arrive at any time?*

If you have booked accommodation with EC you must arrive at the airport between 08:00 and 20:00. Late/early arrivals may be asked to book alternative accommodation.

*What information do I need to give to book an airport transfer?*

Please provide your flight number, arrival time, terminal and airport of origin – minimum 2 weeks in advance.

*Who will I meet at the airport?*

You will meet an EC transportation representative holding an EC Cape Town sign at the arrivals terminal information desk.

*What should I do if I cannot find the EC representative?*

If after 10 minutes you cannot see the EC representative, just call 084 8866342 (from the information desk or a mobile phone). (Useful phrase to use: Hi, My name is (Maria Angeli). I am from (Italy). My student number is (123456). I cannot find my EC representative. I am at the information desk).

*What should I do if I have missed my flight or my flight is delayed?*

You should notify EC by calling +27 (0) 84 8866342 (from the information desk or a mobile phone) to rearrange your transfer time and avoid additional cost. (Useful phrase to use: My name is (Maria Angeli). I am from (Italy). My student number is (123456) and my flight has been changed. My new flight number is (1234) arriving at (time).

## OTHER WAYS TO GET TO YOUR RESIDENCE

Uber or various taxi companies are available at the airport

## HOUSE RULES

- Students must be 18+ to choose this accommodation
- Mixed gender (sharing room are single gender)
- Every resident has to sign a Shared Apartment Agreement before they can receive the key of the apartment or as otherwise instructed
- Visitors are allowed, but they may not stay overnight. Students need to ensure guests are well-known to them and that they do not disturb anyone else in the house
- Smoking is not permitted inside the house, only outside
- While we promote and support diversity, we cannot guarantee language mix. However, we always encourage students to use English to communicate, be respectful and inclusive of others
- EC provides a clean living space for all students and expects a basic level of respect from all students. For example, if something is dropped, pick it up; do not leave clothes and belongings on the floor; place rubbish and leftovers in a garbage bag





