



EC San Francisco: Standard Kenmore Residence Club

DESCRIPTION OF LOCAL AREA

Located atop Cathedral Hill in the Pacific Heights district of San Francisco, The Kenmore is centrally located with great connections all around the city.

DESCRIPTION OF ACCOMMODATION

A classic Victorian in distinctive San Francisco style dating from the 1880's, the Kenmore has been updated with modern comforts and security systems, Single and twin bedrooms available. Each room is equipped with desk, lamps, dressers, closets, WiFi and television.

MEAL DESCRIPTION

Half board (breakfast and dinner). A typical breakfast consists of hot eggs, fruit, toast, cereal, coffee/tea available Monday - Saturday. Continental breakfast and brunch served on Sundays. Full dinner provided Monday - Saturday, menu changes daily. All meals taken in the dining room.

ARRIVAL AND DEPARTURE

- **Arrival day:** Saturday (Sunday arrival is not allowed)
Check in: 12:00 noon or later
Early / late check in allowed if notified in advance
There will be no EC Staff on site but Kenmore residence staff will assist during check in.
- **Departure day:** Saturday
Check out: 10:00am
Late Check out allowed if Front desk notified in advance.

ADDRESS

Kenmore Residence Club
1570 Sutter Street,
San Francisco, CA 94109

PHONE NUMBER

+1 415 776 5815

EMERGENCY NUMBER

+14157765815

ROOM TYPE

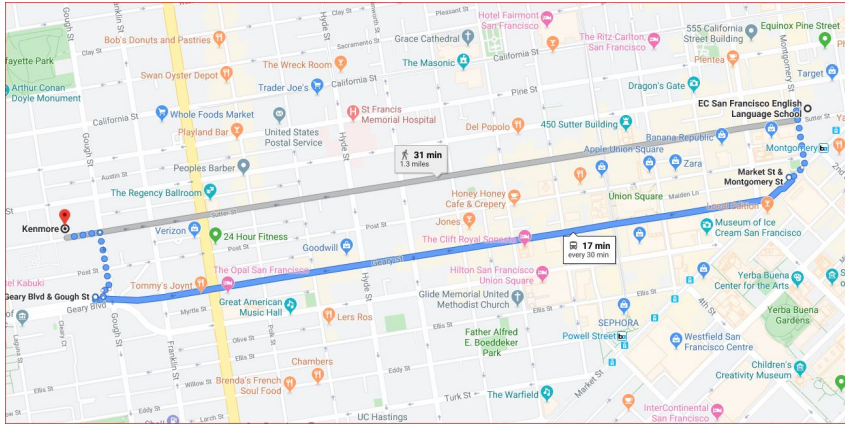
Single Room

BATHROOM TYPE

Private

BOARD STATUS

Half Board (No kitchen facilities are available)



ACCOMMODATION FEATURES

Room Facilities



Building Facilities

- ATM-in-Building
- Balcony
- BBQ
- Bike Racks
- Business-Centre
- Cafeteria
- Children's Playground
- Cleaning Service Provided
- Communal Dining Room
- Communal Kitchen
- Communal Lounge
- Fitness-Center
- Free-Wifi
- Games-Room
- Garden
- Hot-Tub
- Indoor-Swimming-Pool
- Laundry Facilities
- Library
- Lift
- Meeting-Room
- Multimedia-Room-& Lounge
- Netflix
- Outdoor-Swimming-Pool
- Parking-Space
- Picnic-Areas
- Public-Computers
- Roku-TV-Streaming-Device
- Rooftop
- Sauna
- Sport-Premises
- Underground-Storage
- Vending-Machines Available
- Wheelchair-Accessible

MISCELLANEOUS

- Free twice a week cleaning service provided. Bed linens changed, dusting, sweeping, common areas cleaned
- Coin operated laundry service provided at a cost of: wash : \$2.25; dryer: 25 cents every 10 minutes. Students need to buy their own detergent
- Luggage drop off service provided at the front desk
- Kitchen utensils are not included
- 24-Hours Security on site and CCTV
- Concierge on site
- Utility bills included

JOURNEY TO SCHOOL

30 minutes walking or 15 minute bus ride.

OTHER WAYS TO GET TO YOUR RESIDENCE

Bart metro then transfer to muni bus or Uber or Lyft.

CANCELLATION PRIOR TO ARRIVAL

Students cancelling or postponing within 14 days of arrival date, for reasons other than visa denial, will be charged a one-week accommodation fee at the standard accommodation rate and the accommodation placement fee.

CANCELLATION AFTER ARRIVAL

Students leaving their accommodation must give notice in writing 4 weeks prior to termination. After deducting the price of accommodation used, including the required notice period, charged at standard accommodation rates, students will be refunded the remaining accommodation costs. If the 4-week notice period is not provided a cancellation fee equal to 4 weeks of the accommodation cost will apply.

AIRPORT PICK-UP

Arrival at Airport (All students under 18 years old must book return airport transfers if arriving and departing between 8:00pm and 8:00am)

I want an EC airport transfer, can I arrive at any time?

If you have booked accommodation with EC you must arrive at the airport between 08:00 and 20:00. Late/early arrivals may be asked to book alternative accommodation

What information do I need to give to book an airport transfer?

Please provide your flight number, arrival time, terminal and airport of origin – minimum 2 weeks in advance

Who will I meet at the airport?

You will meet an EC transportation representative holding a sign at the terminal information desk

What should I do if I cannot find the EC representative?

If after 10 minutes you cannot see the driver, call him directly on +1-415-459-7632. Please do not call the EC emergency phone unless you have called this number first. (Useful phrase to use: Hi, My name is (Maria Angeli). I am from (Italy). I am near exit A/B/C)

What should I do if I have missed my flight or my flight is delayed?

You should notify EC by calling 1-415-734-8040 (from the information desk or a mobile phone) to rearrange your transfer time and avoid additional cost. (Useful phrase to use: My name is (Maria Angeli). I am from (Italy). My flight has been changed. My new flight number is (1234) arriving at (time))

What should I do if I haven't booked an EC transfer?

The easiest way to travel from the airport is by taxi. Shared door-to-door shuttles are also available at a cheaper price. BART (Bay Area Rapid Transit) trains also run from SFO airport and are the cheapest way to get to downtown San Francisco, see www.bart.gov

HOUSE RULES

- Students must be 18 years old to choose this residence
- No deposit required.
- Overnight guests are allowed for single rooms for 3 nights max. Authorization Form needs to be filled in
- No smoking is permitted
- Mixed Gender
- Minimum stay: 2 weeks
- While we promote and support diversity, we cannot guarantee language mix. However, we always encourage students to use English to communicate, be respectful and inclusive of others
- EC provides a clean living space for all students and expects a basic level of respect from all students. For example, if something is dropped, pick it up; do not leave clothes and belongings on the floor; place rubbish and leftovers in a garbage bag

